



## IN THIS ISSUE:

Director's Message

Flood Insurance

Outreach

Hey, It's FEMA!

Welcome Reserves

CVE Non-Profit Grants

Mitigation /Grants Workshop

Weather/ Outages/ River

Training/ Exercises

TDOT Words

Volunteer

Check-In!

EOC Activations

Resources

## Director Lane's Message: Louisiana Flood, It can Happen Here!



"As the death toll rises, we watched the dramatic water rescues of the Baton Rouge, Louisiana flood victims. Nineteen inches of rain in 15 hours! Since August 12, at least 30,000 citizens and 1,000 pets have been rescued. An unprecedented 30 parishes are declared a disaster. This deadly flood has taken 13 lives, destroyed 40,000 homes, closed roads, left 15,000 without electrical power, and forced 11,000 to flee to shelters. Our thoughts and prayers are with the victims of this unfolding disaster," said Shelby County Office of Preparedness (SCOP) Director Dale Lane.

This once-a-century catastrophic flooding event was preceded by a massive storm system that stalled for days, dumping 2 feet of rain in areas. As many as 15 rivers rose above flood stage, according to the National Weather Service. One of the hardest hit areas, Watson, received 31.39 inches of rain in three days. President Obama declared Louisiana a federal disaster area on Sunday.

"We urge citizens to be stay prepared for unexpected events, such as flooding. Remember, anywhere it rains, it can flood - even if you don't live in a flood zone. Know where higher ground is located. Find alternative routes out of your neighborhood ahead of time. Contact your insurance agent about purchasing flood insurance. And most important, meet with your family to make a plan to survive flooding," added Shelby County Mayor Mark H. Luttrell, Jr.

What can you do to help the flood victims? The American Red Cross is on the scene opening shelters, assisting families, and working with their Louisiana partners. Please visit [www.redcross.org](http://www.redcross.org), call 1.800.redcross or text the word LAFLOODS to 90999 if you would consider making a \$10 donation. Or visit [www.nola.com](http://www.nola.com) for a list of organizations seeking donations for the victims and fosters homes for pets.

**Caption:** SCOP Director Dale Lane in the Emergency Operations Center

## National Flood Insurance Program (NFIP)



Just a few inches of flood water can cost a homeowner hundreds of thousands of dollars in repairs. And standard homeowners insurance does not cover the cost of flooding. In 1968, Congress created the National Flood Insurance Program (NFIP) for property owners to financially protect themselves. The NFIP offers flood insurance to homeowners, renters, and business owners. The average cost of flood insurance is about \$700, depending on your risk level. Visit [www.floodsmart.gov](http://www.floodsmart.gov) or call 1.800.379.9531 to find out your flood risk category, for local insurance agents, and to view flood maps. There is typically a 30 day waiting period for flood insurance and the policies must be renewed annually.

**Five  
(EASY)  
Steps  
To  
Preparedness**

1. **Know the Risks** for your area (floods, quakes, fires, ice, heat, pandemic, terrorism, haz mat, outages)
2. **Get a Kit** for home, work and auto to sustain you for 7 days. Don't forget the pets!
3. **Make a Plan** for every hazard and threat. Practice your plans!
4. **Stay Informed** with NOAA weather radio and mobile apps.
5. **Be a Buddy** to neighbors who may need your help.

## SCOP Outreach



### New Dimensions Health Fair:

The Shelby County Office of Preparedness was excited to participate in the New Dimensions Health Fair on July 30 at 3607 Frayser-Raleigh Road. Attendees picked up bags of preparedness brochures, coloring books, pens, HELP/OK signs, shelter-in-place information, and refrigerator magnets for emergency contacts. Also attending this fun event were the U.T. Dentistry College, Methodist Congregational Network, Kroger's, U.T. Academy of Student Pharmacists, Shelby County Public Health, CATS, TN Care Community Outreach, and Sisters Network Outreach Program.

**Caption:** Families picked up preparedness literature at the New Dimensions Health Fair



### Back2School Health and Resource Fair:

On July 15, 2016 the Shelby County Office of Preparedness joined other Mid-South agencies to provide school supplies and resources (in English and Spanish) to Shelby County students at the "Back2School Health and Resource Fair." This annual event was attended by more than 700 students and families at the New Direction Christian Church at 5777 Winchester Road. Other agencies attending included the Shelby County Sheriff's Office, the Memphis Police Department, United Way, Exchange Club, Ollie Otter Seatbelts, Shelby County Crimes Victims Center, Shelby County Public Health, Aging Commission of the MidSouth, Unity Medical Clinic, Southern College of Optometry, Step Ahead, Dixon Gallery, Zoomba Fitness, Family Matters, Shelby County Oficina Multicultural Y Minorias, and CATS. The event was organized by Ivette Baldizon, Assistant to Shelby County Mayor Mark Luttrell, Jr. for Hispanic Affairs.

**Caption:** Far Left: Guadalupe Gutierrez, from the Rape Crisis Center; Ivette Baldizon, organizer, 3<sup>rd</sup> from left, and Ollie Otter, far right, hand out disaster preparedness brochures to the kids.



### SCOP Visits Friends of Faith:

The Friends of Faith Ministry in Bartlett invited the Shelby County Office of Preparedness to speak to their group of special needs young adults about disaster preparedness on August 10. The students were very knowledgeable about safety issues and asked good questions about what to do before, during, and after weather events and earthquakes.

**Caption:** Students stocked up on preparedness brochures after the preparedness lecture.

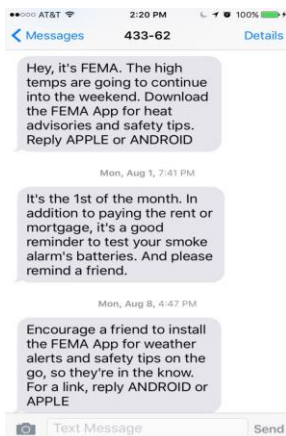
*Be  
disaster  
aware,  
take  
actions to  
prepare!*

*Expect  
the  
unexpected*

*You never  
know  
when the  
day before  
... Is the  
day  
before.  
Prepare  
for  
Tomorrow*

Bobby Akar

## Hey, It's FEMA!



The Federal Emergency Management Agency (FEMA) now offers free text messages to help you get prepared. Simply text INFO to 43362 to subscribe. For disaster specific safety tips, just type FIRE, TORNADO, WINTER, BLACKOUT, FLOOD, or EARTHQUAKE to 43362.

For general monthly safety tips to be sent to your mobile device, just text PREPARE to 43362.

You can unsubscribe at any time.

Thanks, FEMA!

## Welcome SCOP Reserves!

The Shelby County Office of Preparedness welcomes three new enthusiastic reserve recruits to their volunteer program. The agency looks forward to serving with them in the coming months. For more information about joining the Reserve Program, please contact SCOP Officer, Shelby Logan, Reserve Program Coordinator at [Shelby.logan@shelbycountyttn.gov](mailto:Shelby.logan@shelbycountyttn.gov).



**Caption:** Left to right: SCOP Reserve Recruits Michael E. Tyler, Cleveland Hughes, and David Todd

## Countering Violent Extremism Non-Profit Grant



Gary Baker, Grant Manager for the Tennessee Emergency Management Agency, invites non-profit organizations to apply for the Department of Homeland Security grant, "Countering Violent Extremism." The grant is for 2 years with awards from \$20,000 to \$1.5 million.

The DHS Office for Community Partnerships is working with the Federal Emergency Management Agency to ensure funding is awarded to community-based partners such as educators, social service, mental health providers, faith leaders and public safety officials. For more information to apply, visit: [www.dhs.gov/cvegrants](http://www.dhs.gov/cvegrants). The deadline to apply is September 6.

**Caption:** Gary Baker, TEMA Grant Manager, at the July UASI meeting.

*“Be Prepared Not Scared!”*

**TEAM:**

*Together Everyone Achieves More*

Terry Donald,  
SCOP Officer

*“We are here to serve!”*

SCOP Director  
Dale Lane

## Mitigation and Grants Workshop

SCOP Preparedness Officers, Shelby Logan and Patrina Chambers, recently attended the “Partners in Mitigation and Grants Management Workshop,” in Atlanta, Georgia. “This workshop was an excellent opportunity for us to network with all the Region IV partners. During the conference we learned best practices from other regional grant recipients. FEMA is also planning to modernize the grant process in the future,” said Officer Shelby Logan. The workshop was sponsored by the Federal Emergency Management Agency.

**Caption:** Attendees at the “Partners in Mitigation and Grants” workshop. Photo by Shelby Logan.



## Weather / Outages / River



### Mississippi River at Memphis

The Mississippi River at Memphis level measures 9.24 feet on August 18 and rising according to the National Weather Service Advanced Hydrological Prediction Service. Flood stage is 34 feet. To find out more about river levels, visit [www.weather.gov](http://www.weather.gov).

**Caption:** Clouds hover over the Mississippi River at Memphis August 17.

### National Weather Service Reports:

- July 15:** Severe Thunderstorm Warning. Flash Flood Warning.
- July 18, 19, 20, 21, 23, 24, 26. August 1, 2, 3, 6, 11:** Heat Advisory.
- July 20:** Severe Thunderstorm Warning. Power lines down at Walnut Grove
- July 21, August 4, 5:** Excessive Heat Warning
- July 28:** Flash Flood Warning
- July 29:** Severe Thunderstorm Warning. Excessive lightning strikes.

### MLWG Outages:

- July 11:** Substation 68 explosion, called a “catastrophic failure.” The Shelby County Office of Preparedness partially activated the EOC with the Tennessee Emergency Management Agency attending. Rolling blackouts were planned to protect MLGW equipment from overload. Citizens were alerted to the issues. Arlington and Lakeland customers were asked to voluntarily curtail power use during peak hours.
- July 15:** 5,421 customers
- July 20:** 3,760 customers
- July 23:** 1,000 customers
- July 29:** 4,691 customers



**Caption:** Crisis Management Coordinator, Callen Hayes, explains the MLGW substation repairs at the July UASI meeting at the Shelby County Office of Preparedness.

*“By failing to prepare, you are prepared to fail.”*

Ben Franklin

## Training / Exercises

Visit [www.staysafeshelby.us](http://www.staysafeshelby.us) to sign up for **FREE** classes. Please note contact information and some pre-requisites for certain classes on the web site.

**ICS 400.** August 30 - 31, 8:30 a.m. – 4:00 p.m.

**ICS 300.** September 7 - 8, 8:30 a.m. – 4:00 p.m.

**Hazardous Materials Awareness.** September 9, 8:00 a.m. – 12:00 p.m.

**Technician Level (Beginner) Ham Radio.** September 12 - October 21, 6:00 p.m. – 9:00 p.m. Mondays. 3031 Forrest Hill Irene, Germantown, TN.

**Disaster Management for Public Services.** September 21- 22, 8:00 a.m. – 4:00 p.m.

**Search and Rescue in Community Disasters.** October 27 - 28, 8:00 a.m. – 12:00 p.m.

**Continuity of Government Operations Planning.** November 2, 8:00 a.m. – 4:00 p.m.

**SKYWARN (online training):** [www.srh.noaa.gov/oun/?n=onlinespottertraining](http://www.srh.noaa.gov/oun/?n=onlinespottertraining),  
[www.meted.ucar.edu/training\\_course.php?id=23](http://www.meted.ucar.edu/training_course.php?id=23)

**FEMA Independent Study:** FREE self-paced courses. Visit <https://training.fema.gov/is/>

**Run, Hide, Fight:** Survive an Active Shooter Event. Visit: <https://youtu.be/5VcSwejU2D0>

**LEPC Disaster Exercise:** Memphis Shelby County Local Emergency Planning Committee will hold a disaster exercise on August 19 at 8:45 a.m. near downtown Memphis. The exercise will simulate an oil spill on the Wolf River Chute. The oil will damage the Canadian National North Rail Yard at 10 N. Henry Street. The Shelby County Office of Preparedness will participate along with other emergency agencies. For more information or media access, please contact James Barnes at 901.299.4193.

*“It wasn't raining when Noah built the Ark.”*

Howard Ruff

## TDOT: Wise Words for Motorists



*“Prepare for the worst, hope for the best!”*

Benjamin Diraeli

*“When disaster strikes, the time to prepare has passed.”*

Steven Cyros

## Volunteer with SCOP!

The Shelby County Office of Preparedness is recruiting for their volunteer programs. Join us! To fill out an application, please visit: [www.staysafeshelby.us](http://www.staysafeshelby.us).

**Reserves:** Reserves attend monthly meetings, attend community events to hand out brochures, operate amateur radios, and assist the staff during activations. A minimum of 4 hours a month is required. Email [Shelby.logan@shelbycountyttn.gov](mailto:Shelby.logan@shelbycountyttn.gov).

**Shelby Cares:** Reserves assist staff when sheltering is needed in Shelby County. Email [Terry.donald@shelbycountyttn.gov](mailto:Terry.donald@shelbycountyttn.gov).

## Check-In with Ham Radio:

Licensed amateur “ham” radio operators are welcome to check in to the SCOPERNET, Mondays, 6:00 p.m., 147.09 repeater, tone 107.2.

## Emergency Operations Center Activations



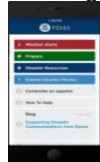
The **Shelby County Office of Preparedness (SCOP)** and the **Tennessee Emergency Management Agency (TEMA)** are at Level 5, Normal Operations, as of August 18, 2016.

## Resources

**Apps:** **ReadyTN**  
[www.tnema.org](http://www.tnema.org)



**FEMA**  
[www.fema.gov](http://www.fema.gov)



**American Red Cross**  
[www.redcross.org](http://www.redcross.org)



**NOAA Weather**  
[www.mobileweather.gov](http://www.mobileweather.gov)



### Shelby County Office of Preparedness

[www.staysafeshelby.us](http://www.staysafeshelby.us)

901.222.6700

1075 Mullins Station Road, Memphis, TN 38134



SCOP@SCOP\_HLS\_EMA

Community Emergency Response Team: email [eugene.jones@shelbycountyttn.gov](mailto:eugene.jones@shelbycountyttn.gov)

Shelby Cares Faith-Based Sheltering Initiative: email [terry.donald@shelbycountyttn.gov](mailto:terry.donald@shelbycountyttn.gov)

Storm Shelter Registry: email [kimberlyn.bouler@shelbycountyttn.gov](mailto:kimberlyn.bouler@shelbycountyttn.gov)

Shelby County Office of Preparedness Reserves: email [shelby.logan@shelbycountyttn.gov](mailto:shelby.logan@shelbycountyttn.gov)

**EMERGENCY: Call 911**